## Les Maisons Du Bonheur

——Chambres D'Hôtes - Tables D'Hôtes - Gîtes—

## **House Rules:**

- -Check-in: 4 PM Check-out: 12 PM
- -If you wish to check in or check out earlier, it may be possible upon prior arrangement.
- -The tenant is responsible for the cleanliness of the room/gite, belongings, pool, and garden. Any damage caused or theft of property from the premises will be charged to the responsible person and held jointly liable.
- -The occurrence of criminal offenses will be reported to the police. In case of theft and/or intentional damage, we always file a report.
- -Alcohol abuse, drug trafficking, and the use of (soft) drugs are prohibited.
- -Smoking is prohibited everywhere (except outside). Out of respect for nature and to prevent fire hazards during dry conditions, we kindly ask you not to leave cigarette butts behind.
- -Visitors are allowed with prior consultation.
- -We respect your privacy in all circumstances; however, we reserve the right to enter your accommodation if our house rules are not followed and, if necessary, to terminate your stay. This will be done without refunding your full or partial stay.
- -We are not responsible for loss, accidents, personal injuries, medical expenses, or damage to property caused by personal negligence or circumstances beyond our control.
- -We reserve the right to deny access to our property to anyone without providing a reason, without the person being entitled to compensation.
- -Pets are not allowed.

## PAYMENT AND CANCELLATION TERMS:

- -We require a 50% payment of the accommodation upon booking to confirm your reservation.
- -The remaining 50% of the amount for the accommodation should be paid no later than 6 weeks prior to arrival.
- -For both payments, we kindly ask you to include your name and the period of stay.
- -IBAN: FR76 1090 7005 0596 2212 6815 646 (SARL LES MAISONS DU BONHEUR)
- -BIC: CCBPFRPPBDX
- -Meals and beverages will be settled on-site (cash or card).
- -In case of cancellation before paying the final 50% (up to 6 weeks before arrival), the deposit will be fully refunded.
- -In case of cancellation between 6 weeks and 3 weeks before arrival, we will refund 40% of the total amount of the accommodation.
- -In case of cancellation between 3 weeks and the day of arrival, no refund will be provided as a general policy. However, in exceptional circumstances (bereavement, serious illness, etc.), we will try to find a mutual solution.
- -No refund will be provided in the case of a no-show.